

## User Guide for Electronic Child Support Worksheet Unguided Flow

The instructions provided below outline the steps for entering a child support calculation using the Electronic Unguided Worksheet. You may use keys on your keyboard to move between data fields or use the mouse to click in the fields where data may be entered. Enterable data fields generally appear light gray in color. (The color could differ, depending on the browser settings for your individual computer.) Each time data is entered into a field on a Schedule, the data is captured on the Worksheet.

### Definitions:

**Browser** – Each time you access the Internet, you have opened your Browser. You may close your Browser by clicking the “red X” in the top right corner of your computer screen.

**Calculate** – A menu option found on the left menu bar of the electronic Child Support calculator. This link will take you back to the beginning of the calculation process where you can select the type of Worksheet that you want to create. The following message appears on this page: “You are at the Office of Child Support Services' Constituent Services Portal page, where you can access the Child Support Electronic Worksheet and Forms, developed for the Georgia Child Support Commission. All of these versions print the Child Support Worksheet and Schedules, promulgated by the Georgia Child Support Commission.”

**Cancel** - You may select the **Cancel** button if you enter a screen only to view data, do not make changes to existing data, or do not enter any new data on that screen.

**Confirmation Number** – A unique number created when a user selects the Save for Later button. This number must be recorded and saved and is used to re-enter a saved calculation. There is no way to recover a lost confirmation number, which is why it is of the utmost importance that you save this number.

**Drop Down Box** – A drop down box allows a user to select from a list of options. The box initially displays as **PLEASE SELECT** with an arrow located at the right side of the box. Click the arrow and the box will open to display a list of options. Place your cursor over the word you want to select and left click with your mouse. Your selection will display in the box. You may also highlight a selection by scrolling through the list using the line arrow keys on your keyboard. Use the Tab or Enter keys on your keyboard to confirm the selection.

**Error Messages** – Messages will display if you take an action that is not allowed by the web-based calculator, if you enter information in fields that is not allowed, or fail to enter information in fields that is required. An example is the Child's date of birth. If you fail to enter this required piece of information and click the **SUBMIT** button from the Children's page, the following Error message will display.



Birth Date is required.

**Frequency Calculator Tool** – The Frequency Calculator Tool appears at the bottom of the Worksheet, and at the top of each Schedule. Select this link if you want to use this tool to assist you with converting

expenses or income to monthly or yearly amounts. The tool will open in a separate window or dialog box that is closed by clicking the “red X” in the top right corner of the page. The Frequency Calculator tool will convert income or payments to weekly, bi-weekly, semi-monthly, monthly and yearly amounts. To use the Frequency Calculator Tool, enter the value of the income or expense in the "Amount" field and the number of times that income or expense occurs in the "How many payments?" field. Click **Calculate** and the amounts will appear below. You may *copy and paste* any of the dollar amounts, excluding the dollar sign (\$), in enterable fields on the Worksheet.

**Guided Worksheet** - A web-based, question driven method to guide you through the child support calculation process and one of two methods you may use to create your Child Support calculation Worksheet.

**Help Links** – Help Links are located throughout the web-based calculator to assist you with understanding terms or definitions used all through the calculation process. A Help Link is identified by an underline, e.g., Plaintiff. Click or Enter on the link and a pop-up box will appear containing information. Close the pop-up box by clicking the “red X” in the top right corner of the box.

**Internet Explorer Back Button** – Do not click the Internet Explorer Back Button that is located at the very top left of your computer screen when using the Electronic Worksheet. The Back Button cannot be used with any version of the Electronic Worksheet and is a feature associated only with the Internet. Use only the buttons available within the application and the left side menu options to navigate the Electronic Worksheet. You may wish to use the **Previous** button in place of the Back button while entering a calculation.

**Next** – Select the **Next** button when you have completed and saved the Worksheet and are ready to complete the calculation.

**Previous** – The **Previous** button is found at the bottom of the Children’s display page, the Worksheet and all Schedules. This feature will allow you to move back one page at the time. Use this button rather than the Internet Explorer Back button.

**Radio buttons** – Radio buttons are used for making selections. To activate a radio button using your mouse, place the cursor over the round radio button located next to the option you want to select. Left click inside the radio button and it will become active displaying a small green dot inside the circle. To change a radio button selection, simply click in another radio button to make it active. Doing so will deactivate your original selection.

**Recalculate** – Select the **Recalculate** button at anytime during the calculation to update data entered in the various fields.

**Save for Later** – Selecting the **Save for Later** button will allow you to save the Worksheet and create a Confirmation Number.

**Submit** – Click the **Submit** button to save all data entered and return to the Worksheet.

**Tab** – You may use the “Tab” key located on your computer keyboard to move through the fields in the Worksheet and Schedules.

**Worksheet** - A web-based Worksheet to process child support calculations without guided questions and one of two methods you may use to create your Child Support calculation Worksheet.

## **Instructions on how to generate a child support calculation using the Unguided Worksheet:**

Enter this web site URL to access the Electronic Worksheet, Unguided Flow: <https://services.georgia.gov/dhr/cspp/do/public/SupportCalc>. Once on the **Support Calculator** page, follow the instructions provided below.

The instructions in this document apply to anyone generating an Unguided Worksheet.

To get started with an Electronic Worksheet calculation:

- 1) Select the radio button located to the left of the **Worksheet** option. Click the **Next** button to continue.
- 2) Select a calculation method by clicking the appropriate radio button to:
  - a) Start a new Worksheet
  - b) Open a Saved Worksheet  
(Will be saved for one year and then deleted.)
  - c) If you chose to Open a Saved Worksheet, you must enter your Confirmation Number and select **OPEN** to continue.

If you have started a calculation, and temporarily leave the calculation without closing your Browser, but have not yet “Saved for Later”, you may select to resume that calculation by clicking:

- d) Continue with existing Worksheet  
Click **Next** to continue.
- 3) The Background Information Page displays.
  - Enter in the appropriate fields the names of the Mother, Father and when applicable, the Nonparent Custodian.
  - Click **Submit** to save the entries and continue.
- 4) The first **Children Page** displays. Information gathered on the **Children Page** includes Work Related Child Care Expenses, Health Insurance Premiums, Extraordinary Educational expenses, Extraordinary Medical expenses and Special Expenses for Child Rearing. Enter each child and their related expenses separately.

To add a child to the current action, click the link that reads, “[Click here to add a child for whom support is needed in this case](#)”. The second **Children Page** will display.

**Note:** Enter numbers without commas or dollar signs (e.g., 00.00 or 0000.00).

- Enter the name of the Child in the appropriate fields along with the Child’s date of birth. (Example: 03/01/1999)

- Go to the “Additional Expenses” section to enter any annual or monthly amount(s) of expenses associated with that child. Enter amounts that apply in the column of the appropriate Parent or Nonparent Custodian who pays the expense.

**Note:** Only the Medical Insurance cost is entered as a monthly amount. All other amounts are entered annually.

- Go to the “Extraordinary and Special Expenses” section to enter annual amount(s) of expenses associated with that child. Enter amounts that apply in the column of the appropriate Parent or Nonparent Custodian who pays the expense.
- Go to the “Special Expenses” section for each Parent or Nonparent Custodian to enter annual amount(s) of expenses associated with that child. Type in a brief description of the expense in the “Expense Type” field and type in the amount of the expense in the “Amount” field.
- Click **Submit** to save the entries and move to the next page.
- The Children Page will display again to reflect the name of each child entered.
- Repeat the steps above to add additional children and their individual expenses.
- Additional options from the Children display page:
  - Click in the Exclude box for a child to *temporarily* remove that child and their associated expenses from the calculation. Uncheck the box to add the child and that child’s related expenses back into the calculation. This feature allows you to view the calculation with a child temporarily excluded.
  - Click the link for **Edit** to make changes to a child’s information;
  - Click the link for **Delete** to completely remove a child from the calculation. Another page will display asking you to click **Delete** again to confirm this action.
  - Click the link for **Copy** to copy the same expenses entered for one child to another child. Enter the additional child’s name and date of birth in the appropriate fields. You may then make edits to other fields on that child’s screen.
- When all children have been added, click the **Next** button and continue to the Worksheet.

## Worksheet page:

- 5) The Child Support Worksheet page displays.
- 6) Click the down arrow for the first drop down box and select the court name for Juvenile, OSAH, State or Superior. Select the court that applies to the legal action that you have filed or intend to file.
- 7) Click the down arrow for the second drop down box and select the county where the court action is filed or where you intend to file the court action.
- 8) Go to the Civil Action Case Number field and enter the Civil Action Case Number for your pending action.

**IMPORTANT NOTE:** You **MUST** enter the Civil Action Case Number exactly as it was provided to you by the Clerk of the Court where the action was filed. You do not need to enter this number until you are ready to submit the completed Worksheet to the judge. You may **Save For Later** without a Civil Action Case Number.

- 9) Go to the IV-D Case Number field and enter the \$TARS Case Number, if you have a child support case with the Georgia Office of Child Support Services. Otherwise, this number will not apply to you.
- 10) Click to activate the radio button to identify the type of action filed and for which you are creating this Worksheet. Your options are 'Initial Action' or 'Modification'. If you select the Modification option, an additional box will open. You will enter the date of the initial child support order in the box provided.
- 11) Click to activate the radio button "Request on behalf of:" to identify the person requesting the calculation. Your options are Mother, Father or Nonparent.
- 12) Click to activate the radio button to identify the Plaintiff. Your options are Mother, Father or Nonparent.
- 13) Click to activate the radio button to identify the Defendant. Your options are Mother, Father or Nonparent.
- 14) Click to activate the radio button to identify the Non-Custodial Parent. Your options are Mother, Father or Nonparent. (The Noncustodial Parent is the person who will pay the child support.)
- 15) The names will already be displayed for the Mother, Father, and if applicable, the Nonparent Custodian, along with the name and date of birth of each child included in the present action.
  - From the Worksheet, to edit the names of the:
    - a) Mother, Father or Nonparent Custodian - you must click the **Background link** located on the left menu bar.
    - b) Children - you must click the **Children link** located on the left menu bar. A green check mark will appear in the Exclude box, if the Exclude feature was selected on the Children's display page. You may only change this selection from the Children's display page.
  - Follow the **Next** buttons to return to the Worksheet page.
- 16) The total number of children will display in a box in the next section of the Worksheet.
- 17) Enter the name of the person who is creating the calculation, or another appropriate name, in the field titled "Submitted by".
- 18) The "Calculation Submission Date" field will automatically display today's date. The date will update to the current date each time a saved calculation is opened.

- 19) The “Judge Last Saved Date” will automatically update if the judge has opened and reviewed a previously submitted Worksheet, and then releases the Worksheet back to the user.
- 20) Most of the data fields on the Worksheet will be blank until such time as the Schedules are completed with information. The Basic Child Support Obligation (BCSO) amount will appear on Line 4, but may change once the income of the parents is entered on Schedule A.
- 21) The presumptive amount of child support will appear either on Line 9a or Line 9b. The amount on Line 9a will reflect the presumptive child support amount excluding Parenting Time. The amount on Line 9b will reflect the presumptive child support amount including Parenting Time.
- 22) Go to Line 12 of the Worksheet. If appropriate, enter the monthly amount of the Social Security benefit paid to any child in the action as a dependent on a Parent’s account. Enter the information under the appropriate Parent’s column. Do not enter any amount if a child in this action does not receive a monthly Social Security payment on the disability account of either parent.
- 23) Go to Line 14 of the Worksheet. You may enter a percentage amount for the Uninsured Health Expenses for each parent. The percentages in each column for mother and father must total 100%. The judge has discretion to change these percentage amounts.

**Note:** Schedules A and E have a check mark in the box under “Attached” that automatically appears on the Worksheet page, even when no entries have yet been made on these Schedules.

#### **Navigation buttons found on the Worksheet and each Schedule:**

Recalculate  
Previous  
Save for Later  
Next

#### **Navigation from the Worksheet to the Schedules:**

You may access the Schedules from the Worksheet by three (3) different ways.

- The **Next** button will take you to Schedule A.
- The Schedule links at the bottom of the page will take you to the Schedule that you select.
- The Schedule links on the left menu of the page will take you to the Schedule that you select.

## Schedules:

There are (4) four Schedules:

- A-Gross Income
- B-Adjusted Income
- D-Additional Expenses
- E-Deviations from Presumptive Amount

***It is recommended that you always begin with Schedule A and enter the income information.***

A “Not Applicable” box appears at the bottom of each Schedule. If you do not want to include the information from a particular Schedule in the final calculation, select the box for “Not Applicable” on that Schedule. A check mark will appear in the box and the Schedule will be excluded from the calculation. Remove the check mark in the box to include the Schedule in the calculation.

### Navigation between the Schedules:

You may access the Schedules by three (3) different ways.

- The **Next** button will take you to the next Schedule.
- The Schedule links on the left menu of the page will take you to the Schedule that you select.
- The **Previous** button will return you to the last Schedule you visited, or to the Worksheet.

**Note:** Amounts entered on the Schedules will appear on the Worksheet as you complete each Schedule.

### 24) Go to Schedule A - Gross Income

- If a Parent receives Temporary Assistance for Needy Families (TANF), check the box and enter any amounts for Gross income that apply in the fields numbered 1 – 22 for that Parent. **Do not enter the TANF grant amount as income.**
- Enter all monthly gross income on the line that best represents the source of the income for a Parent. Enter exact amounts and do not round to the nearest whole dollar, exp: 2598.23. Enter true whole dollar income as 2300 or 2300.00. Do not use commas or dollar signs when entering these amounts.
- Check the box for each Parent who has an income of zero.
- If you enter Imputed Income for a parent on Line 22, you must also enter an explanation of how that income was determined in the box provided for that parent.
- Information entered on Schedule A will appear on Line 1 of the Worksheet.
- Click **Next** or use the left menu bar links to navigate to the next Schedule and save the data entered on this Schedule.

### 25) Go to Schedule B - Adjusted Income

- Enter on Line 2 any monthly Self-Employment Income on which a parent pays Self Employment Taxes for FICA & Medicare. Leave the field blank if this adjustment does not apply to you. *(Click the Help Link on Line 2 for more information.)*

- Go to the section entitled “Adjustment for Preexisting Child Support Orders Being Paid for Other Children” if you have an order that qualifies for this adjustment. Select **Click here to add a Pre-Existing Child Support Order** for Mother and/or Father.
- Click the arrow for the first drop down box and select the court name for Juvenile, OSAH, State or Superior.
- Enter the Civil Action Number, if known. (This number must be entered in order to submit a calculation to the court.)
- Enter the Date of the Initial Child Support Order. (Temporary Orders may be entered.)
- Enter the 12-month average of the actual amount of current child support paid monthly for this order. (If the order has not been in effect for 12 months, average the amount based on the number of months since the effective date of the order.) Do not include arrears repayment amounts.
- Select **Click here to add a child** and fields will open for entry of the information related to the children in the Preexisting Order. Complete the information in the fields provided. Repeat this step to add all children associated with that order.
- Use the **Delete** link to remove a child entered in error.
- Click **Submit** to save the entries and return to Schedule B.
- The preexisting order and children associated with that order will display on Schedule B.
- Repeat these steps to add another preexisting order.
- The child’s information may be selected again for edit by clicking the **Edit** link. When selected, the child’s name and Preexisting Order information will display. Click **Submit** to save changes and return to Schedule B. Select **Cancel** if no changes are made that need to be saved and return to Schedule B.
- If a child was entered in error, select the **Delete** link to delete the child. A page will display where you will select the **Delete** button again at the bottom of the page to confirm delete and return to Schedule B. A **Cancel** button is also available and will cancel the Delete process.
  
- Go to the section entitled “Discretionary Adjustment to Income for Other Qualified Children Living in Parent’s Home” if you have children that qualify for this adjustment. Select **Click here to add an “other qualified child” living in the home** for Mother and/or Father.
- Enter the child’s name and date of birth information in the appropriate fields.
- Click **Submit** to save the entry and return to Schedule B.
- The other qualified children will display on Schedule B.
- If you include an “other qualified child”, you must also enter an explanation of why you qualify for this adjustment in the box provided for that parent. The judge has discretion to remove or modify this adjustment to income.
- Repeat this step to add another qualified child.
- The child’s information may be selected again by clicking the **Edit** link. When selected, the child’s name is displayed. Click **Submit** to save changes and return to Schedule B. Select **Cancel** if no changes are made that need to be saved and return to Schedule B.
- If a child was entered in error, select the **Delete** link to delete the child. A page will display where you will select the **Delete** button again at the bottom of the page to confirm delete and return to Schedule B. A **Cancel** button is also available and will cancel the Delete process.
- The adjustments from Schedule B will appear on Line 2 of the Worksheet.

- Click **Next** or use the left menu bar links to navigate to the next Schedule and save the data entered on this Schedule.

## 26) Go to Schedule D - Additional Expenses

**Note:** Work Related Child Care Expenses and Health Insurance Premiums paid for the children are entered on the Children page for each child, and are not entered directly on Schedule D. You may view Schedule D, but you cannot enter any amounts.

- The information from Schedule D will appear on Lines 6 and 8 of the Worksheet.
- Click **Next** or use the left menu bar links to navigate to the next Schedule and save the data entered on this Schedule.

## 27) Go to Schedule E Deviations from Presumptive Amount

- Lines 1(a) through 1(i) will automatically populate to make this calculation easy. However, the Noncustodial Parent must request the Low Income Deviation with Self-Support Reserve. The judge has discretion to remove this deviation from the calculation.
- The high income amount on Line 2(a) will automatically appear and displays as information.
- Enter on Lines 2(b) through 10 any recommended deviations as they apply to each Parent. Enter a number for increases. Otherwise, indicate a negative number (-) for decreases. The amounts entered on Lines 2(b) through 10; columns (a) Mother and (b) Father must relate to actual costs paid by the Parents for children in this action. Columns (c) Mother and (d) Father are reserved for entry by the Court or Jury for Allowable Deviations. Line 10 may be used to enter any deviation that does not appear to match the categories found in Lines 2(b) through 9, or may be used to adjust other deviations in this Schedule. Judges will use Line 10 to remove the Low Income Deviation with Self Support Reserve by entering a positive number to reverse the deviation. Line 11 will reflect a total for all four (4) columns.
- Line 11 will reflect the totals for columns (a) Mother and (b) Father will be the actual deviation amount that you want the Court or jury to consider in the present action. The total on Line 11 for columns (c) Mother and (d) Father will reflect the deviation amount allowed by the Court, if the judge decides to enter a different amount from that entered by a Parent. The judge has this discretion as authorized in the statute.
- Lines 12(a) through 12(g) are automatically populated with information from the Supplemental Table(s).
- If court ordered visitation exists in the case, enter the amount of the Parenting Time Adjustment Deviation on Line 13. The Deviation is applied to and reduced from the Noncustodial Parent's Basic Child Support Obligation on the Child Support Worksheet, Line 5. Do not enter the amount as a (-) negative sum. If no Parenting Time Adjustment deviation applies, leave the field blank.
- The electronic Worksheet will add or subtract the allowable deviations on Lines 1(i), 11, and 12(g) together, if any apply, and enter the answer on Line 14 of Schedule E. Most of the amounts on Schedule E are captured from the child's information page. The negative or positive answer on Line 14 is automatically entered on Line 10 of the Child Support Worksheet in the appropriate column for mother and father.
- Questions B, C and D must be answered, even if no Deviations are sought in the calculation. You are not seeking deviations, type "Not Applicable" in each box. If more than one person will enter data and amounts in this Worksheet, begin your entries with your name to identify your information.

**Example:** Entry by Sally Smith, Mother – I believe that if the adjustments I have requested in my Worksheet are not made, that the child support would be unjust because ... (finish by providing your reasons).

- The information captured in Supplement Table 1 of Schedule E (as well as all other Supplemental Tables created when there are more than 3 children in the action) is taken directly from the Children's page. Calculations for Extraordinary Educational, Medical and Special Expenses for Child Rearing are reflected on Lines 12(a) through 12(g) of Schedule E.
  - The information from Schedule E will appear on Line 10 of the Worksheet.
- 28) After all Schedules have been completed, it is recommended that you review the Worksheet. Use the left menu bar link to navigate to the Worksheet. The presumptive amount of child support will appear on Line 9a excluding Parenting Time and on Line 9b including Parenting Time. The final amount of child support will appear on Line 13 of the Worksheet.
- 29) It is recommended that you use the **Save for Later** feature if you are not ready to submit the Worksheet to the Court. Selecting **Save for Later** will generate a Confirmation Number. *It is very important that you keep this number*, since this number is required to reenter your saved Worksheet. If you lose this number, you will have to reenter your Worksheet. There is no way to retrieve the Worksheet without this number.
- 30) If you select **Next** from Schedule E the Review page will display. A Confirmation Number will generate, if you have not already used the **Save for Later** feature. Otherwise, the number generated earlier will display. Again, it is very important that you keep this number for your records. **Do not go beyond the Review page unless you are ready to submit your finished Worksheet to the Court.**

## Review Page:

- 31) The Review page will appear. Required fields will display on this page if they were not completed during the entry of your Worksheet. The Review page will display the area where the data is missing and specify the data that is missing.

Example - Worksheet: IN THE (court) is required.

Click the link and that page will display at the location of the missing required data. Use the left menu bar to select Review and return to that page.

If all required fields have been entered, the Review page will appear with the following message:

Calculator worksheet saved with confirmation number (a 10-digit number). Please record your calculator confirmation number for retrieving your saved calculator worksheet. If you misplace your saved calculator confirmation number, you must start a new child support calculation.

A review of your calculation reflects that you have entered all the required information to complete this Worksheet. Click the "VIEW PRINTER FRIENDLY" button to see the

information you have entered and to print a copy of the Worksheet and Schedule forms for your records.

**\*\*IMPORTANT: PLEASE BE ADVISED, ONCE YOU CLICK "SUBMIT" FROM THE SIGNATURE PAGE (THE PAGE THAT FOLLOWS THE REVIEW PAGE), NO FURTHER CHANGES TO THIS WORKSHEET WILL BE PERMITTED NOR WILL YOU BE ABLE TO PRINT A COPY FOR YOUR RECORDS. DO NOT GO BEYOND THIS REVIEW PAGE UNTIL YOU ARE READY FOR THE JUDGE TO VIEW YOUR WORKSHEET. USE THE LEFT MENU BAR TO RETURN TO YOUR WORKSHEET OR TO THE "MY CALCULATIONS" PAGE.\*\***

If you are ready for the Judge to view your Worksheet, click "NEXT" to continue the Submit process.

- 32) Select the **View Printer Friendly** button to view the Worksheet and Schedule forms that were created from your calculation. You can scroll or page up/down through the Worksheet and Schedules to view each page. A **Back to Review Page** button is located at the top and bottom of the Printer Friendly page. Click that button to return to the Review Page. You may print the Worksheet and Schedules by clicking the **Print** button found at the bottom of the page.

### Signature Page:

- 33) When you are ready to submit your Worksheet to the Court, click **Next** and the Signature page will appear with the following message:

I certify that all of the information supplied by me is true and correct to the best of my knowledge and belief. I understand the criminal penalties for making false statements and false swearing under [O.C.G.A. Section 16-10-71](#) and do hereby attest to the truthfulness of the information provided.

**\*\*IMPORTANT: PLEASE BE ADVISED, ONCE YOU CLICK "SUBMIT", NO FURTHER CHANGES TO THIS WORKSHEET WILL BE PERMITTED NOR WILL YOU BE ABLE TO PRINT A COPY FOR YOUR RECORDS. DO NOT GO BEYOND THIS SIGNATURE PAGE UNLESS YOU ARE READY FOR THE JUDGE TO VIEW YOUR WORKSHEET. USE THE LEFT MENU BAR TO RETURN TO YOUR WORKSHEET, THE REVIEW PAGE OR THE "MY CALCULATIONS" PAGE.**

If you are ready for the Judge to view your Worksheet, click "SUBMIT" to continue the Submit process and the "Complete" page will appear.

- Click the box next to "So sworn and affirmed" and a check mark will appear in the box.
- Select the **Next** button to proceed and Complete Page.

## Complete Page:

- 34) The Worksheet calculation is now finished and the "Complete" page will display, confirming that your completed Worksheet has been saved and submitted to the Court. You can no longer access your Worksheet or Schedules from this page.

The page displays the confirmation number one final time. This is your last opportunity to record this number. The confirmation number may be needed by you or your Attorney to provide to the Court or jury. If you are not represented by an Attorney, you may be required to furnish the confirmation number to the Court or jury. (If you have a child support case with the Office of Child Support Services, you will supply your confirmation number to that agency.) In any event, the confirmation number is used to verify the correct calculation Worksheet. *You may only submit a maximum of 7 completed Worksheets to the Court under the exact same Civil Action Case Number.* Judges will access all Worksheets submitted to the Court using a separate entry process.

Other instructions are also provided on this page to remind you to retain all documents and information that support your calculation.

You may either close your computer browser, or begin a new calculation. If you choose to begin a new calculation, select "Calculate" in the left menu bar to navigate back to the Support Calculator page. Otherwise, click the "red X" found at the top right of your computer screen, and the browser will close.